

Decision Making and Problem Solving



Course Objectives

- Explain the need for decision-making and problem-solving skills in emergency management.
- Describe how decisions made before an emergency help the decision-making process during an emergency.
- Distinguish between a problem and its causes or symptoms.

Course Objectives

- Analyze your personal attributes and relate them to your decision-making style.
- Describe the personal attributes of an effective decision maker.
- Explain how the ethics of a situation can affect decision making and problem solving.
- Apply a model for problem solving and decision making to emergency management scenarios.

Course Content

- Unit 1: Course Introduction
- Unit 2: The Decision-Making Process
- Unit 3: Identifying Decision-Making Styles and Attributes
- Unit 4: Ethical Decision Making and Problem Solving
- Unit 5: Decision Making in an Emergency
- Unit 6: Course Summary

Unit Summary

In Unit 1, we:

- Previewed the course
- Considered personal goals for improving decision-making and problem-solving skills

Next: The Decision-Making Process